

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Brandon Carter
Date: 04/04/2007
Time: 10:30 – 12:00 p.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer	Others:
Sarah Harris	x Tim Sullivan
x Cheryl McQueen	x Jamie Herubin
Sara Parks	x Sandy Flores
Gary Imes	x Mike Frost
Joyce Sims	x Myran Harris
x Rick Debell	x Chris Ferrell
x Carlisa Stallings	Deborah LeBlanc
x Thelma Hayter	x Brandon Carter
x Eric Johnson	x Cathy Bennett
Pattie Waller	x Travis Nobles
Spencer (joined via phone)	

Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
Guilford	x Wake
x Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No. Topics

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Checkwrites (cut-off dates) – April 5, 12, 19
4. Agenda items
 - **Review Updated Audit Manual IPRS Website**
 - **Change in NPI Implementation Date**
 - Medicaid Limited Coverage Plans – KGoodfellow@co.durham.nc.us
 - Open-ended client eligibility segments
 - **834 Beta Test Deadline (April 27)**
 - Beta Test (NPI) Requirements Review
 - 100 records/LME/submission; Format test; full cycle run, 835
 - Testing to commence March (BOM)
 - **Update scheduled termination: April 9**
 - Beta Test (834) Requirements Review
 - 20 records/LME/submission
 - Testing to commence April (BOM)
 - IPRS Questions or Concerns
 - MMIS Updates – Tim Sullivan & Chris Ferrell
5. DMH and/or EDS concluding remarks.
 - a. For **North Carolina Medicaid** claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent mental Health Providers – 4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) – 4704
6. Roll Call Updates

Next Meeting: April 11, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
 Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355
 M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.ganda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which “area program” you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<u>Upcoming Checkwrites</u> (cut-off dates) April 5, 12, 19
4.	<p><u>Agenda items</u></p> <ul style="list-style-type: none"> <p><u>Review Updated Audit Manual IPRS Website</u></p> <p>Cheryl stated that there have been a lot of questions about limitations of services. The audit manual has recently been updated and put on the web yesterday. They were having system problems, but it should be up by tomorrow. Send any questions to IPRS Q&A.</p> <p>Q: Kim (Neuse) – Will you still have the quick reference table? A: Cheryl (DMH) – All of the information is in the document.</p> <p>Q: Tom (Western Highlands) – We are talking about IPRS Audits Manual version 2.0 right? A: Cheryl (DMH) – Yes, it should say version 2.0 along with today’s date.</p> <p><u>Change in NPI Implementation Date</u></p> <p>Thelma stated that CMS is extending the date that health plans are required to receive claims with the NPI number to May of 2008. The Division will not implement the mapping solution in May of 2007 as scheduled. They are currently in talks with DMA to finalize the extension dates. Providers should continue to apply for the NPI number and send forms to DMA.</p> <p>Q: Jeanna (Catawba) – Is everything we have done on the provider side of IPRS null and void? A: Thelma (DMH) – No, everything is not null and void. Continue sending us your NPI numbers; we should have an exact extension date soon.</p> <p>Q: Cumberland – We can continue to send our 837 as we are currently sending it, if we use the NPI and legacy number? A: Thelma (DMH) – Yes, continue submitting them as you are now.</p> <p>Q: Tom (Western Highlands) – Any idea of when we will be required to submit the NPI? A: Thelma (DMH) – I do not know at this time. We just found out the news on Monday. DMA will publish the news on their website and send out email blasts in the next few days.</p> <p>Q: Donna (Onslow-Carteret) – Do contract providers need NPIs for every address if they have multiple addresses?</p>

	<p>A: Cheryl (DMH) – It depends on how the provider wants to subpart themselves. They can get one universal NPI or an NPI for each address.</p> <p>Thelma stated they are meeting with DMA next week to discuss whether an NPI is needed for fully divested LMEs that are only giving a referral.</p> <p>Q: Martha (New River) – Is there any change to the HCFA-1500? Has it also been delayed?</p> <p>A: Tim: I believe it has been delayed until June 1st, but I will check on that. We are still accepting the old forms at the moment.</p> <p>Q: Jeanna (Catawba) – The April 2007 Medicaid bulletin addresses the new version of the HCFA-1500.</p> <p>Q: April – Are we still moving forward with the 834?</p> <p>A: Cheryl (DMH) – Yes. We will do a beta test every week in April. If you would like to be a beta tester, please contact ECS – Tim Gwyn or Judy Perry.</p> <ul style="list-style-type: none"> • <u>Medicaid Limited Coverage Plan</u> <p>Eric stated Kelly Goodfellow from Durham has volunteered to compile a list of any additional Medicaid coverage plans that are limited to services similar to MAFDN and MQB program codes. The list will be sent to the division where they will decide if the codes will be forced to IPRS for payment. You can find Kelly's email address on the meeting agenda and minutes.</p> <p>Q: Tom (Western Highlands) – Among those codes, was MPWNN already considered for the list?</p> <p>A: Cheryl (DMH) – Yes, it has already been considered and we are working on having it come to IPRS. We're currently getting into the testing portion of this CSR. Please send a couple of client IDs with that code to test.</p> <p>Q: Kelly (Durham) – I have a couple of client IDs, would you like them?</p> <p>A: Cheryl (DMH) – Yes please.</p> <ul style="list-style-type: none"> • <u>Open-Ended Client Eligibility</u> <p>Eric stated that the division policy states that eligibility ranges should be established for a year from the start date.</p> <p>Q: Kim (Neuse) – Are you letting us know that in the IPRS system, you want to physically see one year? Is it a requirement?</p> <p>A: Cheryl (DMH) – There is a difference between the policy and requirement. Policy is that client eligibility be reassessed on a yearly basis. The recommendation is that you use IPRS eligibility to establish the client's eligibility for that one-year period to take advantage of the eligibility alert report we produce to know when it is time to reassess the client.</p> <ul style="list-style-type: none"> • <u>834 Beta Test Deadline</u> <p>Cheryl stated it's not too late to be a Beta Tester. Send an email to IPRS Q&A if you need instructions on how to participate. They are extending the 837 deadline and will review the results of this week's beta test shortly. The cutoff to get files in for the beta test next week is 5:00pm Monday.</p> <p>Q: (Sharon) – I have received the latest update from our vendor (CMHC) but can not get it to work for race and ethnicity.</p>
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	<p>A: Several other LMEs responded that they will let her know when they get to that point.</p> <p>Q: Cheryl (Edgecombe-Nash) – What do they mean in the email bulletin from Judy Perry when they say no more online cross-referencing requirement?</p> <p>A: Cheryl (DMH) – You can still do your cross-referencing online. When we added the race, ethnicity and language information into CNDS, we had to take away batch capability to do cross-referencing because that version of the 834 did not have that information on it.</p> <p>Q: Cheryl (Edgecombe-Nash) – So do we have to do it online?</p> <p>A: Cheryl (DMH) – If you send an 834 transaction for a new client you have never cross referenced, it will use their information and do the cross-referencing automatically.</p> <ul style="list-style-type: none"> • <u>IPRS Questions and Concerns</u> <p>Q: Tommy (Sandhills) – Question on room and board. Can a provider bill back 6 months? If provider bills for services performed in November in June, will it process?</p> <p>A: Rick (DMH) – That question is still open. I think it would run into timely filing limits.</p> <p>Q: Jeanna – Regardless of how you bill it, it would come out of the current budget?</p> <p>A: Rick (DMH) – Not sure, but it would be nice if we can get an outside source to fund it.</p> <p>Q: Tom (Western Highlands) – Will EDS run the crisis adjustments in the checkwrite cycle?</p> <p>A: Mike (IPRS) – Probably not.</p> <p>Q: Kelly (Durham) – Are we still allowing people to option out?</p> <p>A: Thelma (DMH) – We're still not sure, but we're working on it.</p> <p>Q: Jeanna (Catawba) – Will the YP codes still pay in the new fiscal year?</p> <p>A: Thelma (DMH) – Something will be put in writing fairly soon.</p> <p>Q: Jeanna (Catawba) – For provisionally licensed people, will the state pick up a series of Y codes past July?</p> <p>A: Thelma (DMH) – I mentioned this to Spencer last night and he said they would have to look into it.</p> • <u>DMH Questions and Concerns</u> <p>Q: Kim (Neuse) - We will be going through a merger soon and our 3404939 number will be our existing one, but Value Options is currently authorizing services past 7/31/07 under the other 340- numbers that will not be in existence as of 7/1. What do we need to do to fix this situation?</p> <p>A: Eric (DMH) – Please send that email to IPRS Q&A so we can make sure it is forwarded to DMA for further assistance.</p> <p>Q: Jeanna (Catawba) – Is there any answer to the question from a couple weeks ago about Medicare/Medicaid dual-eligible clients and what kind of authorization for Medicaid services are required?</p> <p>A: Chris (EDS) – If Medicaid covers the service, it should come over as a crossover</p>
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	<p>and we should pick up the co-insurance and deductible. If Medicaid denies it, we need approval of the code because Medicaid pays its primary.</p> <p>Q: Eastpointe – We sent in paper HCFA forms with the F2 override stamp for CVS services prior to 3/20/06, but we're getting back denials telling us to attach a copy of the Medicaid RA. What do we need to do?</p> <p>A: Chris (EDS) – Send an example to Q&A so we can take a look at it.</p> <p>Q: Tom (Western Highlands) – We submitted a number of targeted case management appeals on 1/22, but we haven't heard back from these submissions.</p> <p>A: Tim (EDS) – Send us an example in IPRS Q&A so we can take it to DMA.</p> <p>Q: Tom (Western Highlands) – Any idea when therapeutic foster care will become direct billable?</p> <p>A: Thelma (DMH) – We have not heard anything just yet.</p> <p>Q: Cheryl (Edgecombe-Nash) – We were getting a 286 denial for authorization number for the T1017:HI procedure code, but now we're getting a 1649 denial for some of them, procedure modifier not allowed when billed with mental health provider for recipients who are not CAP MR.</p> <p>A: Tim (EDS) – The individuals for this override need to be CAP MR recipients.</p> <p>Q: Kim (Neuse) – Do the CAP MR recipients have to be between the ages of 3 and 4?</p> <p>A: Tim (EDS) – Yes.</p> <p>Q: Sharlene (Albemarle) – Is IPRS not ready to accept the modifier for telemedicine billing yet?</p> <p>A: Thelma (DMH) – I sent an email to DMA about this, but we haven't received a memo regarding an implementation date.</p>
5.	<p>DMH and/or EDS Concluding Remarks:</p> <p>For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.</p> <ul style="list-style-type: none"> o Physician phone analyst (i.e. Independent Mental Health Providers)-4706 o Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
6.	<p>Roll Call Updates</p>